24/7 SECURITY MONITORING

Mediacom's central monitoring station provides 24/7 U.L. approved monitoring for your residence or business.

The following information will provide you an overview of what occurs when the central monitoring station receives an alarm signal:

BURGLARY AND FIRE

1. Customer Notification - Two calls are placed in an attempt to notify the customer
2. Dispatch Authorities
3. Contact List Notification

PANIC

1. Dispatch Authorities - No calls are made first
2. Contact List Notification

SYSTEM TESTING

You should test your system monthly. Please see user manual for system testing instructions.

Suggested Action: Leave the house immediately if you have any doubt about your safety.

Monitoring Station Number:
1-866-455-1595

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Restrictions apply. Not available in all areas. Requires 3-year term agreement and a subscription to Mediacom broadband Internet service (3Mbps or above). A one-time purchase of a security equipment package is required, starting at $149.00. Security monitoring service is a separate monthly charge and starts at $34.99 per month. Monitoring services may be sub-contracted. An early termination fee applies. Local permitting fees may be required. Pricing is subject to change. Remote video access requires purchase of additional equipment. Remote access not available with all smartphones. Photos are for illustrative purposes only and may not reflect the exact product/service actually provided. Installation, taxes and charges for any equipment not included in selected package are extra. Mediacom retains ownership over select equipment. Installation charge per each additional installed device applies. Homeowner's insurance discounts vary. Contact your insurance provider for details. Mediacom is not an insurer. IA: AC-230. Call for restrictions and complete details. ©2013 Mediacom. All rights reserved.

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Mediacom the power to simplify

home controller

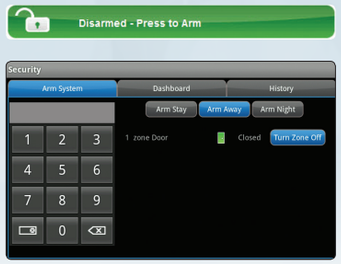
The Power to Control Your Home from Virtually Anywhere.

QUICK USER GUIDE

Congratulations! **You just made it easier than ever to monitor your property, keep your loved ones safe, and stay connected to your home and family from virtually anywhere. Our U.L. approved monitoring station will allow you to relax knowing your home or business is protected.**

INTRODUCTION

The interactive TouchScreen acts as the control center that enables you to operate your security system and interact with your home at the touch of a button. Use it to arm and disarm your system, view live video from cameras placed in your home and view real-time web content all from the full-color display. The following section provides an overview of your TouchScreen and offers quick tips on how to use the various features.



ARM HOME CONTROLLER

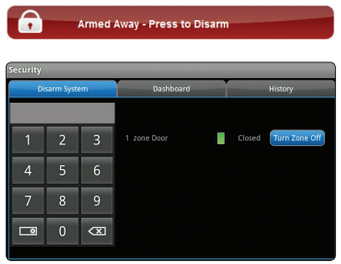
1. Touch the green Disarmed - Press to Arm button on the top left of the Home Screen.
2. Enter your 4-digit security code to arm the system.

   Arm Away: Arms perimeter with entry/exit delays, interior sensors armed

   Arm Stay: Arms perimeter with entry/exit delays, interior sensors not armed

   Arm Night: Arms perimeter without exit delays, motion is not enabled

Note: You are able to view the arming sequence in the top left banner on your TouchScreen.



DISARM HOME CONTROLLER

1. Touch the red Armed - Press to Disarm button on the top left of the Home Screen.
2. Enter your 4-digit security code to disarm the system.

Note: Audible alerts last for 30 seconds for entry.

REMOTE ACCESS TO YOUR SYSTEM:

WEB PORTAL ACCESS

Upon activation of your security system, you will receive an email with a temporary username/password. The temporary username/password, along with the master code, will be required to log into the web portal for first time access. Web Portal: www.mediacomcable.com/securityportal. You will then be prompted to create your own permanent username/password. Once you are logged in, you will arrive at your personal security portal. Navigational details can be found in the user manual.

MOBILE ACCESS

Download the "My Touchscreen" app from the App Store or Play Store. Then, launch the application by tapping on the home screen of your mobile. Enter username and password.

IMPORTANT ITEMS TO REMEMBER:

Master Security Code:_____

For TouchScreen/Web Portal disarming and Settings control.

Account #: _____

Security Password:_____

To give to the monitoring station in case of false alarm.

Web Portal Username: _____

For remote access.

Web Portal Password: _____

For remote access.

Note: The above information is strictly confidential for you.

Central Station Phone Number:
866-455-1595

Web Portal Address:
mediacomcable.com/homecontroller/

Not all features are available in all areas.